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For Immediate Release

Rapid Response announces Indira Emmadi as Vice President of Information Technology SYRACUSE, NY, CORONA, CA, and HENDERSON, NV — Jeffrey Atkins, President of Rapid Response Monitoring Services, Inc., announced the appointment of Indira Emmadi to Vice President of Information Technology at Rapid Response. Indira joined Rapid Response from Palo Alto Networks where she served as a Solutions Engineer managing engagements with their key strategic accounts and led a team that provided cybersecurity solutions to organizations like Google and Microsoft for their Cloud services globally.

Indira started her career working as a Support Engineer for Cisco TAC. After leaving Cisco, she had successful careers at Broadcom, Inc., Riverbed Technology, Citrix Systems, and Radware. She holds two Master's degrees, one from Wichita State University in Electrical Engineering and a second from Syracuse University in Computer Science.

Indira is an expert in Cyber Security regarding network and security architectures for Hyperscale Enterprise Networks, Service Providers, Data Centers and Cloud Infrastructures, and she has served in various Engineering roles, as well, including Software Engineering, Pre-Sales, Post-Sales and Technical Services. Underscoring her role at Rapid Response will be a focus on the 99.999% Uptime Initiative and continued development of our network supporting Rapid's growth in Hosted Monitoring Services.

Indira is an advocate of healthy living, quality education and cybersecurity in today's society. Outside work, she likes to spend time with her growing family in Syracuse.

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“In announcing Indira’s appointment, I am once again reminded that highly advanced technologies, such as we have at Rapid Response Monitoring, are only made so by talented personnel capable of reaching beyond our intent.

Please join me in congratulating Indira on a highly deserving career and on her appointment to a position so critical to our company’s success.” says Atkins.

About Rapid Response Monitoring

Rapid Response Monitoring is the leading provider of Professional Monitoring services, augmenting the best fire, security, medical, and IoT systems with world-class technical & human infrastructure. Protecting customers across the United States, Canada, Mexico and the Caribbean islands since 1992 exclusively from our hardened monitoring facilities, never from employee’s homes, Rapid Response brings in-depth industry experience to monitoring partnerships with Integrators, Dealers, and Installers. Each partner is paired with a dedicated concierge for personalized, expert assistance.

UL, FDNY, and FM-certified, two multi-redundant Command Centers and a third Customer Care Center operate 24/7/365. These facilities include hot-failover power, computing, security, and telecommunication infrastructure, ensuring uptime that exceeds industry standards.

Hiring the top 3% of applicants by aptitude and emotional intelligence ensures that all Monitoring Specialists deliver swift, professional, and empathetic responses to every alarm. Rigorous training, continuous skill-building, peer mentoring, and frequent quality assurance reviews certify that this top talent performs as experts.

In 2022, Rapid Response celebrated 30+ years of experience protecting lives and property exclusively with “In-Facility Monitoring.”

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